

## >>> THE OPERATING POLICY OF TARKMET OY

For Tarkmet Oy, total quality means the ability to fulfill customers' needs, expectations, and quality requirements. Total quality also requires us to have efficient product development and design resources and to complete the work at hand on schedule. Tarkmet Oy's methods of operation, which guarantee quality and friendliness to the environment, are explained in the company's operation guide that is based on the principles of the ISO 14001, ISO 9001 and ISO 45001 standards.

Tarkmet Oy manufactures metal products. The company's basic principles and objectives include compliance with statutory and other requirements, continuous investment in well-being at work and cleanliness of the premises, and consideration for the environment and related issues in all operations.

Through takeouts or expanding the business operations Tarkmet Oy will strengthen its strategic position at the markets as well as strategic competencies will be enhanced. Tarkmet Oy is no longer a mere subcontractor but also a strong business partner to customers. Deeper cooperation with customers means continuous development of service and products as well as marketing of new solutions to existing and potential customers. Through a strong organization and organizational culture Tarkmet Oy can provide occupational satisfaction, safety and opportunities to all employees.

All employees are personally responsible for the quality of their work and the development of their activities. All staff members, subcontractors, and suppliers must strive for continuous development in their actions and maintain the high quality of operations and products alike. Every member of staff must take corrective action after detecting any deficiency in quality and also report it. A defective product must never be advanced from one work phase to the next or shipped from the factory.

The operation guide, which is composed of the quality and environmental management system and also of the Occupational Health and Safety Management System documentation, is updated in accordance with the principle of continuous improvement. In the operation guide the occupational health and safety management factors are taken into consideration. The company commits to prevent the weakening of the health of the staff and to the contamination of the environment and also to the continuous improvement. Management reviews are used to assess the operating policy and its suitability for our organization – changes will be undertaken whenever necessary. Our policy can be read on our bulletin board, and it is also available on our Web site at [www.tarkmet.fi](http://www.tarkmet.fi).

June 3, 2019  
Ari Kärjenmäki  
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Tarkmet Oy